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**Technology Dissemination and
Economic Growth:
Some Lessons for the New Economy**

Danny Quah

LSE Economics Department

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Danny Quah *
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Nontechnical Summary

Because the New Economy is so intertwined with Information and Communications Technology, we are primed to think of New Economy developments as nothing more than technology-driven, productivity-improving changes on the supply side. We then want New Economy developments to do what all technical progress has historically done. And we emerge disappointed when we find productivity has not skyrocketed, inflation has not forever disappeared, business downturns have not permanently vanished, and financial markets have not remained stratospheric.

This paper argues that the most profound changes in the New Economy are not productivity or supply-side improvements, but instead consumption or demand side changes. The paper summarizes the case for the importance of technical progress in economic growth, argues why the New Economy differs, and draws lessons from economic history to highlight potential pitfalls and dangers as the New Economy continues to evolve.

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ABSTRACT

This paper attempts to draw lessons for the New Economy from what economists know about technology dissemination and economic growth. It argues that what is most notable about the New Economy is that it is knowledge-driven, not just in the sense that knowledge now assumes increasing importance in production, thereby raising productivity. Instead, it is that consumption occurs increasingly in goods that are like knowledge—computer software, video entertainment, gene sequences, Internet-delivered goods and services—where material physicality matters little. That knowledge is aspatial and nonrival is key. Understanding the effective exchange and dissemination of such knowledge-products will matter more than resolving the so-called productivity paradox.

Keywords: aspatial, demand, endogenous growth, endogenous technology, human capital, Industrial Revolution, infinitely expandable, neoclassical growth, nonrival, productivity paradox, weightless economy

JEL Classification: N10, N15, O33, O57

Communications to: Danny Quah, Economics Department, LSE, Houghton Street, London WC2A 2AE

Tel: +44/0 20 7955-7535, Email: dquah@econ.lse.ac.uk
(URL) <http://econ.lse.ac.uk/~dquah/>

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1 Introduction

Pick up a newspaper today, and you have to realize how words and concepts that didn't even exist a decade ago—Internet browsers, desktop operating systems, Open Source Software, WAP delivery, the 3 billion letters of the human genome, political organization and mobilization by Internet chat rooms—now appear regularly in front page headlines. These headlines describe *news* items—not science fiction trends, not arcane academic technologies, not obscure scientific experiments.

Someone out there with a handle on the social zeitgeist has determined that these items—part of the New Economy—impact readers' lives. Evidently, they are right, for these ideas subsequently insinuate their way into hundreds of thousands of non-specialist but informed discussions. When did popular culture evolve to where relative merits of different Internet browsers can be quietly debated at dinner (sometimes not so quietly), or where personal affinity for different desktop operating systems can constitute a basis for liking or disliking someone [Stephenson, 1999]?

When you live in that world, it is puzzling when you meet people intent on proving to you that none of those things you think you

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see and experience is real. These people, many of them academic economists, seem to come from an alternate, orthogonal universe. They say the New Economy is as nothing compared to the truly great inventions of the past (surely a strawman hypothesis if ever one was needed). These skeptics show you charts and figures, bristling with numerical calculations, arguing that the changes you figured to be deep and fundamental apply, in reality, only to the miniscule group of people working in companies that manufacture computers.

Are academic economists undermining their own credibility and doing their profession a disservice, when they argue a case so ridiculously opposite to what others think is plain and obvious? Or, are they providing a needed reality check as rampant hyperbole takes over all else?

Either way, a tension has built up between two groups of observers on the New Economy. In this paper, I seek to describe how such a situation might have come about, and I want to suggest some possible ways to understand and resolve that tension.

1.1 Technologies and Consumers

Anyone who visits urban centers in the Far East and South East Asia notices immediately the extreme, in-your-face nature to modern technologies here. Advanced technological products are sold, incongruously, in grubby marketplaces. Sophisticated software and hardware change hands in crowded stores that seem better suited to trading fresh homegrown agricultural produce.

To be clear, it's not that the nature of the underlying technologies differs between here and the rest of the world. It's that modern Asia uses modern technology more visibly, forging a sharper, more direct link between that technology and ordinary consumers. Internet cafes were invented in Thailand, and proliferated widely in Asia early on. Next-generation wireless mobile applications in Japan have been among the most innovative worldwide, and are globally admired and imitated. Urban center road pricing and seaport management in Singapore have attained timesliced precision that are orders of magnitudes better than anywhere else in the world. In many East Asian

states, the Internet is a critical source of information, shortcircuiting barriers in a way that nothing else can. Hong Kong has cash card transactions rates unmatched elsewhere. In city squares throughout the Far East, up-to-the-second, streaming information screams out in high-tech high definition at throngs of ordinary shoppers. Digital entertainment imaging and animation here are unparalleled: East Asia continues to make the best toys in the world, high-tech or otherwise.

This technology/final consumer linkage is, of course, not unique in the world. Nokia Corporation in Helsinki has gotten to be the world's leading mobile telecommunications company by focusing on exactly this, delivering leading-edge technology directly (and literally) into the hands of hundreds of millions of consumers worldwide.

But, if not unique, this linkage is not particularly commonplace either. Take that example of Finnish wireless banking, mobile telecommunications, and information dissemination applications. In the eyes of some, when compared to daily life in Helsinki, consumer usage of technology in Silicon Valley is akin to that of a relatively backward Third World country. Perhaps so too, when compared to Hong Kong and other parts of Asia.

1.2 Accumulating capital under Joseph Stalin

In 1994, Paul Krugman [1994] suggested that because Singapore appeared to have developed primarily by heavily accumulating physical capital, its high economic growth rate could not be sustainable—the same way that Joseph Stalin's program for economic growth, embodied in exhorting Soviet steel production to match the US, was ultimately bound to fail.

In this interpretation, Krugman used the economists' prediction that ongoing physical capital accumulation—other things equal—would eventually run into diminishing returns. Putting into operation big machines, steel factories, bridges and other physical infrastructure, and heavy machinery can contribute to growth only temporarily—and then only in a relatively minor way.

But if not physical capital, then what drives economic performance? Many economists now agree that technical progress and

its close relative, technology dissemination, constitute the ultimate source of sustained economic growth. That is the position I take in this paper.

But if that view is held almost uniformly, its connection to the New Economy is not as obviously uncontroversial. Economists such as Robert Gordon [2000] have been delightedly skeptical on the contribution of the New Economy to economic performance. To caricature those views, the New Economy has been a scam, foisted on an unsuspecting public and naive, trend-chasing policy-makers by the New Economy's slick sales and public relations machine.

1.3 Shopping the Internet

Towards the end of 2000, I got to have breakfast with a successful multimillionaire Internet entrepreneur in London. I asked him if he thought, as some seemed to, that Internet developments amounted to a new Industrial Revolution. He replied, "We're just talking about selling more groceries through a big out-of-town shopping centre—how revolutionary is that?"

My entrepreneur acquaintance—for the record, not an Internet grocer—has a self-aware, tongue-in-cheek manner about him. His statement is pithy to an extreme on the New Economy. It displays the same focus on the technology/consumer linkage I described above. The statement is, in my view, spot on, mostly, but it is a little too flippant on what is new in the New Economy.

This paper attempts to show why the technology/consumer linkage is critical in the New Economy—against a background of what economists know about economic growth and technology, and about the importance of technology's dissemination over time and across economies. It is here where the New Economy is truly new (well, almost)—and where it diverges most sharply from conventional mechanisms relating technology and economic growth.

2 Technology in Economic Growth: Knowledge and Economic Performance

From early on, economists studying growth had found that capital accumulation accounted for only 13% of the improvement in economic welfare experienced over the first part of the 20th century [Solow, 1957]. The rest of economic progress—almost 90% of it—had to be attributed to technology, or total factor productivity (TFP).

These conclusions followed from the so-called neoclassical growth model (see, e.g., Solow [1956, 1957] or the Technical Appendix, Section 7, below). But the key policy implication that many took from this work was exactly opposite to what the research showed—at least as I am interpreting it. In the 1960s and 1970s, researchers and policy-makers read Solow’s work on the neoclassical growth model to mean that physical capital accumulation was what mattered most for economic growth. The reason, perhaps, is that, on the theoretical side, neoclassical growth analysis focused on the economic incentives surrounding decisions to save and invest in physical capital; it was downplayed that empirical analysis showed instead technology or TFP accounting for a much greater effect on economic performance and growth.

Thus, the development community devoted energy to putting in place physical infrastructure for growth, while academic economists sought to re-calibrate models and re-define variables to reduce the measured contribution due to technology. As an example of these efforts, consider human capital—education and training—which improves labor quality and thus increases the effective quantity of labor. Accounting explicitly for human capital might then reduce the importance of technology in explaining economic growth.

By the time Paul Krugman [1994] articulated his justly-famous critique of Singaporean development policy, the weight of opinion had swung full circle back to an emphasis on technology—thanks to forceful arguments developed meanwhile in Lucas [1988] and Romer [1986, 1990, 1992]. Economies could not hope to sustain high growth through savings and capital accumulation alone. Thus, by the mid 1990s, conventional wisdom was that a high TFP contribution to

economic growth indicated a successful economy, not one with mis-measured capital stock and labor input. The way to increase TFP growth was research and development (R&D)—raising the science and knowledge base of the economy. Economists' focus had shifted from the incentive to accumulate physical capital to incentives for knowledge accumulation and technical progress.

A simple formalization will help clarify the issues here as well as others below. Suppose that total output Y satisfies a production function:

$$Y = F(K, N, \tilde{A}), \tag{1}$$

with K denoting the capital stock, N the quantity of labor, and \tilde{A} a first, preliminary index of technology.

To deal with potential mismeasurement in technology and to highlight the role of human capital, suppose that \tilde{A} has two components, h human capital per worker, and A technology proper. Because human capital is embodied in workers, h is specific to an economy—assuming for the discussion here that workers can be identified as belonging to particular economies. By contrast, A is disembodied and global. An alternative characterization might be that A describes codifiable knowledge, while h describes tacit knowledge.

Denoting quantities in different economies using subscripts, we assume that

$$\tilde{A}_j = (h_j, A) \tag{2}$$

applied to (1) gives either

$$Y_j = F(K_j, N_j \times h_j, N_j \times A) \tag{3}$$

or

$$Y_j = F(K_j, N_j \times h_j \times A). \tag{4}$$

The technical appendix (Section 7) shows that standard assumptions surrounding (3) and (4) imply equilibria where *levels* of per capita incomes or labor productivity, Y/N , can be influenced by decisions

on human capital. Growth rates in labor productivity, however, remain equal to the growth rate of technology A and thus invariant to decisions and policies on human capital.

Distinguish these models from those in Romer [1990], say, where human capital is an input into R&D and thus technical progress, which thereby evolves endogenously. By contrast, models such as (3)–(4), where human capital appears only as a factor of production, leave growth rates unchanged from the basic neoclassical model. The critical message is that for economic growth human capital matters, to the extent that it increases the rate of technical progress. On its own, however, human capital might raise income levels. But not rates of growth.

We conclude from this discussion that technology remains the principal engine of economic growth. In the decomposition (2), technology A is the accumulation of a kind of knowledge resembling a global public good. In this view, the knowledge that matters is codifiable, not tacit.

3 Dissemination and Catchup? A Persistent and Growing Divide

While A has always been viewed as the engine of economic growth—and the evidence and discussion of the previous section reconfirm this—recognizing the peculiar nature of the incentives for A 's creation and dissemination raises a number of subtle issues.

A first natural inclination is to view knowledge—ideas, blueprints, designs, recipes—simply as a global public good. Two observations argue for this.

First, knowledge is *non-rival* or infinitely expandable [David, 1993, Romer, 1990]: However costly it might be to create the first instance of a blueprint or an idea, subsequent copies have marginal cost zero. The owner of an idea never loses possession of it, even after giving away the idea to others.

This observation differs from ideas being intangible: Haircuts are intangible, but obviously not infinitely expandable.

Second, knowledge disrespects physical geography and other barriers, both natural and artificial. Knowledge is aspatial; ideas and recipes can be transported arbitrary distances without degradation. (As before, the intangibility of haircuts but their extreme location-specificity makes clear why intangibility alone cannot be the defining characteristic for knowledge.) The acceptability of different ideas might of course differ across locations, depending on the users of those ideas—but that varies not strictly with geographical or national barriers, nor monotonically in physical distance.

An extreme view following from the two observations—first, that codifiable A accounts for most of economic growth and second, that codifiable A is non-rival and has global reach—is that the world should be roughly egalitarian, with all economies having approximately the same income levels. Or, if not, then at least income gaps between countries should be gradually narrowing.

But the opposite is happening. While the whole world is getting richer, the gap between poorest and richest is growing. Average per capita income (real, purchasing power parity adjusted) has grown at 2.25% per year since 1960. At the same time, however, the income ratio between the world's 90th-percentile and 10th-percentile economies grew from 12.3 in the first half of the 1960s to 20.5 in the second half of the 1980s [Quah, 1997, 2001a]. Moreover, distinct income clusters—one at the high end of the income range, another at the low end—appear to be emerging. The cross-economy income distribution has dynamics that are difficult to reconcile with a naive view of knowledge dissemination.

If, to explain these observations, we allow the possibility that A , the driver of growth, might differ across countries, then technology dissemination—how A_j in economy j helps improve $A_{j'}$ in economy j' —becomes paramount for economic growth.

Dissemination mechanisms have been studied [e.g., Barro and Sala-i-Martin, 1997, Cameron, Proudman, and Redding, 1998, Coe and Helpman, 1995, Eaton and Kortum, 1999, Grossman and Helpman, 1991], typically assuming that knowledge and technology are embodied in intermediate inputs, and that property rights permit monopoly operation by the owners of items of knowledge. That

A is non-rival and aspatial is never explicitly considered. But it is those peculiar properties—nonrivalry and aspatiality—that allow greatest parallel between developments in the New Economy and what economists might know about technology dissemination.

4 The New Economy: Puzzles and Paradoxes

If we understand the New Economy to be no more than what has emerged from the proliferation of information and communications technology (ICT), then the New Economy ought to contain no great surprises. ICT is just the most recent manifestation of an ongoing sequence of technical progress. It should then also contribute to economic performance the same way technical progress has always done.

4.1 Why might the New Economy be new?

Two observations suggest potential differences. First, for many, ICT is a General Purpose Technology (GPT), bearing the power to influence profoundly all sectors of an economy simultaneously [Helpman, 1998]. Unlike technical advances in, say, pencil sharpeners, ICT's productivity improvements can ripple strongly through the entire economy, affecting everything from mergers and acquisitions in corporate finance, to factory-floor rewiring of inventory management mechanisms.

Second, ICT products themselves behave like knowledge [Quah, 2001c], in the sense described in Section 3 above. Whether or not we consider, say, a Britney Spears MP3 file downloadable off the Internet as a piece of scientific knowledge—and I suspect most people would not—the fact remains, such an item has all the relevant economic properties of knowledge: infinite expansibility and disrespect of geography. Thus, models of the spread of knowledge, like those described earlier, can shed useful light on the forces driving the creation and dissemination of ICT products. This view suggests something markedly new in the New Economy—a change in the nature of goods and services to become themselves more like knowledge.

This transformation importantly distinguishes modern technical progress from earlier: The economy is now more knowledge-based, not just from knowledge being used more intensively in production, but from consumers' having increasingly direct contact with goods and services that behave like knowledge.

4.2 Puzzles and paradoxes?

I now describe some puzzles relating technology, economic growth, and the New Economy. I will suggest below that interpreting the New Economy in the terms I have just described helps resolve some, although not all, of these puzzles.

To overview, paradoxes in the knowledge-driven, technology-laden economy are of three basic kinds:

1. What used to be just the Solow productivity paradox [Solow, 1987]—"you see computers everywhere except in the productivity numbers"—extends more generally to science and technology. Put simply, a skeptic of the benefits of computers must, on the basis of productivity evidence, be similarly skeptical of science and technology's impact on economic growth.
2. It is not just that science and technology or ICT seem unrelated to economic performance, the correlation is sometimes negative. When output growth has increased, human capital deployment in science and technology appears to have fallen.
3. Although it is by most measures the world's leading technology economy, the US imports more ICT than it exports. And its TFP dynamics haven't changed as much as have TFP dynamics in other economies.

4.3 Solow productivity paradoxes

Fig. 1 contrasts rapidly expanding information technology (IT) investment with insignificant labor productivity improvement in the US between the mid-1960s and the early 1990s [Kraemer and Dedrick, 2001]. In 1973, annual growth in IT spending rose to 17% from an

average of -0.2% over the preceding eight years. It then averaged 15.7% for the twenty-two years afterwards. Productivity growth averaged 2.3% for the first period, and then an anemic 0.9% subsequently. Thus, a potentially key addition to technological base of the US economy appears, in reality, to have contributed not at all to US productivity growth.

Fig. 2 shows, however, that the puzzle is more profound than the Solow paradox alone. From 1950 through 1988, the fraction of the US labor force employed as scientists and engineers in R&D increased four-fold, from 0.1% to 0.4% [Jones, 1995]. The increase in this series is much smoother: As much increase occurred after 1972 as before. Yet, as we earlier saw from Fig. 1, labor productivity growth *fell* sharply. (For completeness, Fig. 2 also graphs TFP growth, which relates much the same story as labor productivity growth.) The smooth secular rise in science and technology inputs engendered nothing remotely similar in incomes or productivity.

I conclude that whatever mechanism relates technology inputs—scientists and engineers; information technology—with measured productivity improvements, it is little understood. That mechanism is no more transparent for prosaic and uncontroversial inputs such as scientists and R&D engineers than it is for ICT.

The puzzle only deepens turning to more recent evidence on the US economy. Over 1995–1999, growth in nonfarm business sector productivity rose to an annual rate of 2.9%, more than double its average over the previous two decades [U. S. Department of Commerce, 1999]. Was this the long-awaited resolution of the Solow productivity paradox? If so, yet a different paradox emerges. Over this time, human capital indicators for science and technology in the US declined almost uniformly. Figures from the National Science Foundation (<http://caspar.nsf.gov/>) show that while between 1987 and 1997 the total number of bachelor's degrees increased by 18%, that for computer science *fell* by 36%, for mathematics and statistics by 23%, for engineering 16%, and for physical sciences, 1%. Burrelli [2001] reports that US science and engineering graduate enrollment fell in every single year since 1993, turning around only in 1999. Just as US productivity growth was starting to increase, measurable science and

engineering inputs for generating new technology were doing exactly the opposite.

The preceding observations suggest, in my view, a number of complications in the stylization that science and engineering constitute direct inputs into technical progress in turn, driving economic growth. If there is a productivity paradox for ICT and the New Economy, then a yet larger one holds for science and technology more broadly.

4.4 International puzzles

Most studies have thus far focused on the US, but cross-country evidence raises yet further puzzles. Is the US the world's leading New Economy? In 1997 the share of ICT in total business employment was the same, 3.9% [OECD, 2000], for both the US and the European Union (EU). However, comparing the two blocs, the US is clearly well ahead on both value added and R&D expenditure. In the US, the share of ICT value added in the business sector was 8.7%, while the share of ICT R&D expenditure was 38.0%. The EU, by contrast, had ICT value added of only 6.4%, and R&D expenditure in ICT 23.6%.

That the EU numbers are averages across nation states, however, disguises wide diversity across different economies. Thus, a number of EU member states as well as other OECD economies show up *ahead* of the US in New Economy/ICT indicators [OECD, 2000, Tables 1–3, pp. 32–34]. Compared to the US, ICT share in total business employment is higher in Sweden (6.3%), Finland (5.6%), the UK (4.8%), and Ireland (4.6%). Similarly, Korea (10.7%), Sweden (9.3%), the UK (8.4%), and Finland (8.3%) each have ICT shares of value added that exceed the US's. The share of ICT R&D expenditure is 51% in Finland and 48% in Ireland. Moreover, in 1998 the US imported USD 35.9 billion more ICT than it exported [OECD, 2000, Table 4, p. 35]. By contrast, Japan (USD 54.3 billion), Korea (USD 13.6 billion), Ireland (USD 5.8 billion), Finland (USD 3.6 billion), and Sweden (USD 2.8 billion) all showed ICT trade surpluses.

Finally, if the New Economy and ICT are supposed to have affected TFP's dynamics in the US economy, they appear to have done

so less than in economies like Finland, Ireland, and Sweden. Vanhoudt and Onorante [2001] document that for the US the contribution of TFP to economic growth has remained approximately constant at 71%–72% throughout both the 1970s and the 1990s. By contrast, Finland saw an increase in TFP contribution to its growth performance from 60% to 85%; Ireland, from 63% to in essence 100%; and Sweden, from 51% to 72%.

No single piece of empirical evidence here is overwhelming by itself, but the range of them suggests to me a couple of surprising possibilities. First, it is economies like Finland, Ireland, Sweden, Korea, and Japan that, in different dimensions, are more New Economy than the US—the first three of these, most consistently so. Second, to the extent that the US has been a successful New Economy and has powered ahead on the technology supply side, it is its ICT consumption, the demand side, that has grown even more.

4.5 What does the New Economy have to be?

This discussion brings us full circle to my Introduction, that the consumption or demand side of the New Economy deserves greater attention than it has thus far attracted.

By contrast, productivity-focused New Economy analyses are numerous and varied, and include the influential and provocative study of Gordon [2000]. In that work, the author identifies the New Economy as the acceleration in the rate of price declines of computers and related technologies since 1995. He compares New Economy developments to what he calls “Five Great Inventions” from the past, identified as product clusters surrounding (1) electricity; (2) the internal combustion engine; (3) chemical technologies (notably molecule-rearranging technologies, incorporating developments in petroleum, plastics, and pharmaceuticals); (4) pre-World War 2 entertainment, communications, and information (including the telegraph, telephone, and television); and (5) running water, indoor plumbing, and urban sanitation infrastructure. In Gordon’s analysis, these clusters of technological developments drove the immense productivity improvements of the Second Industrial Revolution, 1860–1910. In Gordon’s

definition, the New Economy pales by comparison.

There is no question that Gordon's list of Great Inventions includes critically important technical developments. But comparing mere price reductions—if that is all the New Economy is—in inventions already extant (computers, telecommunications) to the items in the list hardly seems a balanced beginning to assess their relative importance. Moreover, the past always looks good—the further back the past, the better. The further-back past has been around longer than the only-recent past, and so has had greater opportunity to influence the world around us.

As an extreme, consider that at the end of 1999 a group of leading thinkers were asked what they considered the critical inventions of the millennium. Freeman Dyson, the renowned theoretical physicist, extended the choice to cover two millennia, and nominated dried grass:

“The most important invention of the last two thousand years was hay. In the classical world of Greece and Rome and in all earlier times, there was no hay. Civilization could exist only in warm climates where horses could stay alive through the winter by grazing. Without grass in winter you could not have horses, and without horses you could not have urban civilization. Some time during the so-called dark ages, some unknown genius invented hay, forests were turned into meadows, hay was reaped and stored, and civilization moved north over the Alps. So hay gave birth to Vienna and Paris and London and Berlin, and later to Moscow and New York.”

(Freeman Dyson, 1999)

Very prosaic, minor changes can have profound effects, if they stay around long enough.

Gordon's list focuses on how the supply side of the economy has changed. Even (4) from his list is of interest, in his analysis, because it made the world smaller (“in a sense more profound than the Internet” [Gordon, 2000]), and really should include the postal system

and public libraries leading, in turn, to literacy and reading.

In the analysis I develop here, by contrast, the New Economy is not only or even primarily a change in cost conditions on the supply side, then affecting the rest of the economy that uses that technology. Instead, it is the change in the nature of goods and services to become increasingly like knowledge. To draw out again the underlying theme, this is not just to say those goods and services are science and technology-intensive, but instead that their physical properties in consumption are the same as those of knowledge.

Such goods and services are becoming more important in two respects: first, as a fraction of total consumption; and second, in their increasingly direct contact with a growing number of consumers. To be concrete then, I include in this New Economy definition:

1. information and communications technology, including the Internet;
2. intellectual assets;
3. electronic libraries and databases;
4. biotechnology, i.e., carbon-based libraries and databases.

The common, distinctive features of these categories are, as earlier indicated: they represent goods and services with the same properties as knowledge; they are increasingly important in value added, and they represent goods and services with whom a growing number of final consumers are coming into direct contact. Quah [2001c] has called such goods *knowledge-products*. (This is partly to distinguish the issues here from those typically studied in, say, the “economics of information.” The economic impact of a word-processing package, process-controller software, gene sequence libraries, database usage, or indeed the Open Source Software movement can be fruitfully considered without necessarily bringing in ideas such as moral hazard, adverse selection, or contract theory—the usual “economics of information” concerns.)

Categories (1)–(4) in my definition are, of course, not mutually exclusive. Intellectual assets (2) include both patentable ideas and computer software, with the latter obviously included in ICT (1) as

well. But by intellectual assets, I refer also to software in its most general form, i.e., not just computer software, but also video and other digital entertainment, and recorded music. Finally, I prefer the term “intellectual assets” because it does not presume a social institution—such as patents and copyrights—to shape patterns of use, the way that, say, the term “intellectual property” does.

Viewing the New Economy as changes only on the supply or productivity side can give only part of the picture. This simplification is sometimes useful. Here it misleads. It generates an unhealthy obsession with attempting to measure the New Economy’s productivity impacts. But even were that focus justified, shifting attention to the demand or consumption side helps raise other important and subtle new issues.

5 Knowledge in Consumption and Economic Growth

When the New Economy is identified with its potential supply-side impact, the critical links are threefold. First, the New Economy emphasizes knowledge, and knowledge raises productivity. Second, improved information allows tighter control of distribution channels, and with better-informed plans, inventory holdings can be reduced. Third, delivery lags have shortened so that productive factor inputs—capital and labor—can be reallocated faster and with less frictional wastage.

In the stylization from Section 2 and running through most of the discussion of Sections 3 and 4, knowledge and the New Economy are represented by A in the production function

$$Y = F(K, N, A) \tag{5}$$

(now ignoring the distinction between A and \tilde{A} from Section 2). In the conventional analysis, controversy surrounds the quantitative dimension to this relation: Just how much does the New Economy affect A ; what is the multiplier on A for Y ?

What I have tried to argue above is that the New Economy is most usefully viewed as moving A from the production function (5) to be

an argument in agents' preferences. The New Economy is a set of structural changes in the economy that have ended up inserting into utility functions objects that have the characteristics of A . Succinctly, if U represents a utility function, and C the consumption of other, standard commodities, then the New Economy is

$$U = U(C, A). \tag{6}$$

That A disrespects geography and is infinitely expansible has profound implications for the behavior of consumers as well as producers. For one, transportation costs and end-user location can no longer satisfactorily explain what we see in patterns of economic geography [Fujita, Krugman, and Venables, 1999, Quah, 2000, 2001b]. For another, demand-side characteristics assume increased importance in determining market outcomes [Quah, 2001c].

To see this second point, consider two possibilities. First, suppose societies have established institutions—intellectual property rights (IPRs) like patents, say—that prevent driving the market price of knowledge products to zero marginal cost. Social institutions do this by making copying illegal for all but the IPR holder. The IPR holder then operates as a monopolist, delivering a quantity and charging a price determined entirely by the demand curve. Cost considerations determine profits, but not price or quantity—it is demand alone that determines market outcomes.

Second, suppose the opposite, i.e., that IPR institutions do not exist. Knowledge-products then are not protected by IPRs, but have incentive mechanisms for their creation and dissemination separated—as might happen, say, under systems of patronage or procurement [David, 1993]. Then infinite expansibility of the knowledge-product results in the supply side supplying as much as the demand side will bear, in a way divorced from the structure of costs in creation. Again, then, the ultimate determinant of market outcomes is the demand side.

These observations suggest the seemingly paradoxical conclusion that the most serious obstacle impeding progress in the New Economy might be consumer-side reluctance to participate in it. The advanced

technologies around us might well turn out to be unproductive, not because of any defect inherent to them, but instead simply because we have decided not to use those technologies to best effect.

Statistical evidence in Javala and Pohjola [2001] suggests two conclusions that bear on this hypothesis. First, in the US in the 1990s, ICT use provided benefits exceeding those from ICT production. Second, in Finland the contribution of ICT use to output growth has more than doubled in the 1990s.

Evidence of a different nature also sheds light on this demand-side hypothesis. Quah [2001c] describes a historical example where demand-side considerations mattered critically for technical progress. China at the end of the Sung dynasty in the 14th century was neither chockful of dot-com entrepreneurs nor brimming with Internet infrastructure. However, it did stand on the brink of an industrial revolution, four centuries before the Industrial Revolution of late 18th-century Western Europe.¹

China produced more iron per capita in the 14th century than did Europe in the early 18th. Blast furnace and pig/wrought iron technologies were more advanced in China in 200 BCE than European ones in the 1500s. In China, iron's price relative to grain fell, within a century, to a third of its level at the end of the first millennium—a technological improvement not achieved in the West until the 18th century. Paper, gunpowder, water-powered spinning machines, block printing, and durable porcelain moveable type were all available in China between 400 to 1000 years earlier than in Europe. China's in-

¹ The analysis in Quah [2001c] had been originally motivated by my reading of Jones [1988] and Mokyr [1990]. Since those, Landes [1998] has further re-ignited controversy over the historical facts; see, e.g., Pomeranz [2000]. What matter for my discussion are not precise details on how much exactly China might have been ahead of Europe, when—within a 5-century span of time—catchup from one to the other occurred, or if the reversal was sudden or gradual. No one disputes that 14th-century China was technologically advanced nor that afterwards China lost significant technologies that it had earlier had. It is these that I draw on for the current discussion.

vention of the compass in 960 and ship construction using watertight bouyancy chambers made the Chinese the world's most technologically formidable sailors, by as much as five centuries ahead of those in the West.

China's lead over Europe along this wide range of technical fronts has long suggested to some that China should have seen an industrial revolution 400 years before Europe. Detractors from this view do, of course, have a point: Perhaps China wasn't ahead in every single dimension of technological prowess. But fretting over specific details on, for instance, whether the Chinese used gunpowder mostly for fireworks rather than warfare, or whether their understanding of technology was more bluesky science rather than engineering oriented (or indeed vice versa), seems niggardly—academic even—in light of the impressively broad array of demonstrated technical competencies in China. Yet, despite this, the subsequent five centuries saw dismal Chinese economic decline, rather than sweeping economic progress. Why?

One reasonable conjecture, it seems to me, is that China's failure to exploit its technical base was a failure of demand. In 14th-century China, technological knowledge was tightly controlled. Scholars and bureaucrats kept technical secrets to themselves; it was said that the Emperor "owned" time itself. The bureaucrats believed that disseminating knowledge about technology subverted the power structure and undermined their position. That might well have been so. But, as a result, no large customer base for technology developed, and technological development languished after its early and promising start.

Eighteenth-century European entrepreneurs, in contrast, were eager to use high-technology products such as the spinning jenny and the steam engine. Strong demand encouraged yet further technical progress. In 1781, to encourage sharper engineering effort, Matthew Boulton wrote James Watt that "The people in London, Manchester, and Birmingham are steam-mill mad" [Pool, 1997, p. 126].

Great excitement across broad swathes of society fired the economic imagination and drove technology into immediate application, as described in equation (6). Europe took the lead; China languished.

6 Conclusion

Because the New Economy is so intertwined with Information and Communications Technology, we are primed to think of New Economy developments as nothing more than technology-driven, productivity-improving changes on the supply side. We then want New Economy developments to do what all technical progress has historically done. And we emerge disappointed when we find productivity has not skyrocketed, inflation has not forever disappeared, business downturns have not permanently vanished, and financial markets have not remained stratospheric.

This paper has argued that the most profound changes in the New Economy are not productivity or supply-side improvements, but instead consumption or demand side changes. The paper has summarized the case for the importance of technical progress in economic growth, argued why the New Economy differs and described how it is truly new, and drawn lessons from economic history to highlight potential pitfalls and dangers as the New Economy continues to evolve.

7 Technical Appendix

This appendix establishes that, as usually studied, allowing for human capital influences the level of per capita income, but not its growth rate.

Recall production function (1),

$$Y = F(K, N, \tilde{A}),$$

and assume that \tilde{A} comprises two components (h, A) , where h is per worker human capital and A is technology proper. Following Solow [1956], let physical capital K evolve as:

$$\dot{K} = \tau_k Y - \delta_k K, \quad K(0) > 0, \quad \tau_k \in (0, 1), \quad \text{and} \quad \delta_k > 0, \quad (7)$$

with \dot{K} denoting K 's time derivative, τ_k the savings or investment rate, and δ_k the rate of depreciation. Assume also that proportional

growth rates for N and A , exogenously, satisfy:

$$\dot{N}/N = \nu \geq 0, \quad N(0) > 0, \quad \text{and} \quad (8)$$

$$\dot{A}/A = \xi \geq 0, \quad A(0) > 0, \quad (9)$$

i.e., the labor force and technology evolve at constant proportional growth rates. Define technology-adjusted per capita output and capital,

$$\tilde{y} = Y/NA \quad \text{and} \quad \tilde{k} = K/NA, \quad (10)$$

and the positive constant

$$\zeta_k \stackrel{\text{def}}{=} (\nu + \xi) + \delta_k > 0.$$

This completes a specification that will be common to all the discussion below. Endogenous technology models alter (9), setting out mechanisms and incentives for determining \dot{A}/A , but equations (1)–(8) can usefully remain unchanged.

7.1 Neoclassical growth

The standard neoclassical growth model obtains by taking h to be constant. Specialize production function (1) to the constant returns to scale function

$$Y = F(K, NA), \quad (11)$$

where A enters only multiplied together with N . An equilibrium is a collection of time paths

$$\left\{ \tilde{y}(t), \tilde{k}(t) : t \in [0, \infty) \right\}$$

satisfying equations (7)–(11).

To understand the properties of equilibrium, divide (11) throughout by NA to obtain

$$\tilde{y} = F(\tilde{k}, 1) \stackrel{\text{def}}{=} f(\tilde{k}).$$

Using (8)–(10) in equation (7) then gives

$$\dot{\tilde{k}}/\tilde{k} = \tau_k \frac{f(\tilde{k})}{\tilde{k}} - \zeta_k, \quad \tilde{k}(0) > 0. \quad (12)$$

Under standard economic assumptions on $f = F(\cdot, 1)$, differential equation (12) implies that \tilde{k} converges from any initial point $\tilde{k}(0)$ to the unique solution of

$$\frac{f(\tilde{k})}{\tilde{k}} = \zeta_k \times \tau_k^{-1}.$$

At steady state, capital per worker $k = K/N = \tilde{k}A$ grows at the constant rate $\dot{A}/A = \xi$. Then, output per worker $y = Y/N$ converges similarly to a unique time path that grows at the constant, exogenously-given rate ξ .

7.2 Two Models of Growth with Human Capital

If, however, h varies but that is not taken into account, then changes in \tilde{A} , combining movements in both of (h, A) , can be incorrectly interpreted to represent changes in technology. We therefore want a model or a method that strips out the contribution of h for doing the technology accounting.

Two different models for human capital are useful. In the first, h human capital per worker increases without bound; in the second h remains finite in steady state. Both models, however, predict that choices on human capital influence only the level of output per worker; steady-state growth rates remain fixed at that for technology, $\dot{A}/A = \xi$.

First [following Mankiw, Romer, and Weil, 1992] let H denote total human capital $H = h \times N$, and suppose production function (1) now takes the form

$$Y = F(K, H, NA), \quad (13)$$

assumed to be constant returns to scale. Let H accumulate as:

$$\dot{H} = \tau_h Y - \delta_h H, \quad H(0) > 0, \quad 0 < \tau_k + \tau_h < 1, \quad \text{and } \delta_h > 0, \quad (14)$$

with τ_h the rate of investment in human capital and δ_h the corresponding depreciation rate. Human capital increases from resources spent on it—schooling, for example—but depreciates at a constant proportional rate. Investment on human capital is a constant fraction of income. Equation (14) allows $h = H/N$ to increase without bound. Indeed, in the equilibrium described below, h will eventually diverge to infinity. By design, equation (14) parallels the physical capital accumulation equation (7). Finally, it will turn out to be convenient to define

$$\tilde{h} = H/NA = h/A. \quad (15)$$

An equilibrium is a collection of time paths

$$\left\{ \tilde{y}(t), \tilde{k}(t), \tilde{h}(t) : t \in [0, \infty) \right\}$$

satisfying equations (7)–(10) and (13)–(15).

To see the properties of equilibrium, first use (13) to obtain:

$$\tilde{y} = F(\tilde{k}, \tilde{h}, 1) \stackrel{\text{def}}{=} f(\tilde{k}, \tilde{h}).$$

As with the definition of ζ_k , let

$$\zeta_h \stackrel{\text{def}}{=} (\nu + \xi) + \delta_h > 0.$$

Then, just as we obtained (12) for the neoclassical growth model, we have

$$\dot{\tilde{k}}/\tilde{k} = \tau_k \frac{f(\tilde{k}, \tilde{h})}{\tilde{k}} - \zeta_k \quad \text{and} \quad (16)$$

$$\dot{\tilde{h}}/\tilde{h} = \tau_h \frac{f(\tilde{k}, \tilde{h})}{\tilde{h}} - \zeta_h. \quad (17)$$

The pair of equations (16)–(17) imply a steady state in (\tilde{k}, \tilde{h}) satisfying

$$\frac{f(\tilde{k}, \tilde{h})}{\tilde{k}} = \zeta_k \times \tau_k^{-1} \quad \text{and} \quad \frac{f(\tilde{k}, \tilde{h})}{\tilde{h}} = \zeta_h \times \tau_h^{-1}.$$

Under standard assumptions on F , this steady state is unique and, from (16)–(17), vector (\tilde{k}, \tilde{h}) globally converges to it. Consequently, so too does per capita income $y = Y/N$ converge to a unique steady-state path that grows at rate $\dot{A}/A = \xi$. This is exactly as in the neoclassical growth model. The level of the steady-state path varies: For instance, it increases in steady-state \tilde{h} , which could be caused by, among other possibilities, a higher investment rate τ_h on human capital. However, to repeat, the growth rate of output per worker remains entirely unaffected, equalling ξ always.

The second model [e.g., Jones, 1998, ch. 3] will again leave unaffected the key growth predictions of the neoclassical model. Suppose as before that h increases through investment, or through education in particular. But while education can raise a worker’s human capital with no diminishing returns, the amount of time that a worker can devote to education is bounded. Then even if all the worker’s life-time were spent on education, her human capital can, at most, reach some finite upper limit. Specifications that embody this implication include many typically used in labor economics. For instance,

$$h(s) = h_0 e^{\psi s}, \quad s \in [0, 1]; \quad h_0, \psi > 0,$$

with s denoting the fraction of time spent in schooling, implies a constant proportional effect for education

$$\frac{h'(s)}{h(s)} = \psi$$

(usually taken to equal 0.10 [e.g., Jones, 1998]). But then even as s increases to its upper limit of 1, h approaches only at most $h_0 e^{\psi} < \infty$.

Specialize production function (1) to

$$Y = F(K, NhA), \tag{18}$$

assumed to satisfy constant returns to scale, so that

$$\tilde{y} = F(\tilde{k}, h).$$

Denote the solution to a worker's optimization problem on education choice by the constant \bar{s} , so that the corresponding human capital level is

$$\bar{h} = h_0 e^{\psi \bar{s}} \in [h_0, h_0 e^{\psi}].$$

Then, using (8), (9), and (18), the physical capital accumulation equation (7) becomes

$$\dot{\tilde{k}}/\tilde{k} = \tau_k \frac{F(\tilde{k}, \bar{h})}{\tilde{k}} - \zeta_k. \quad (19)$$

But the behavior \tilde{k} from (19) is exactly the same as that from (12), up to a shift factor in levels, induced by \bar{h} . Thus, again, \tilde{k} converges from any initial point $\tilde{k}(0)$ to the unique solution of

$$\frac{F(\tilde{k}, \bar{h})}{\tilde{k}} = \zeta_k \times \tau_k^{-1}.$$

Under standard assumptions on F , the steady state level of \tilde{k} is increasing in \bar{h} , and thus in \bar{s} . However, the steady growth rate of capital per worker $k = K/N$ is simply $\dot{A}/A = \xi$, independent of \bar{s} . Output per worker $y = Y/N$ inherits the same properties of global convergence and invariant steady-state growth rate. Thus, while levels of output per worker increase with education, growth rates are unchanged.

This levels-but-not-growth-rates conclusion should not be confused with those available in models that assume human capital is an input into technical progress. Work such as Romer [1990] endogenize technology to depend on human capital by, e.g.,

$$\dot{A}/A = \phi(h),$$

for some increasing function ϕ . Those growth models therefore differ importantly from those such as in Jones [e.g., 1998, ch. 3] and Mankiw, Romer, and Weil [1992].

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Figure 1

Information
Technology

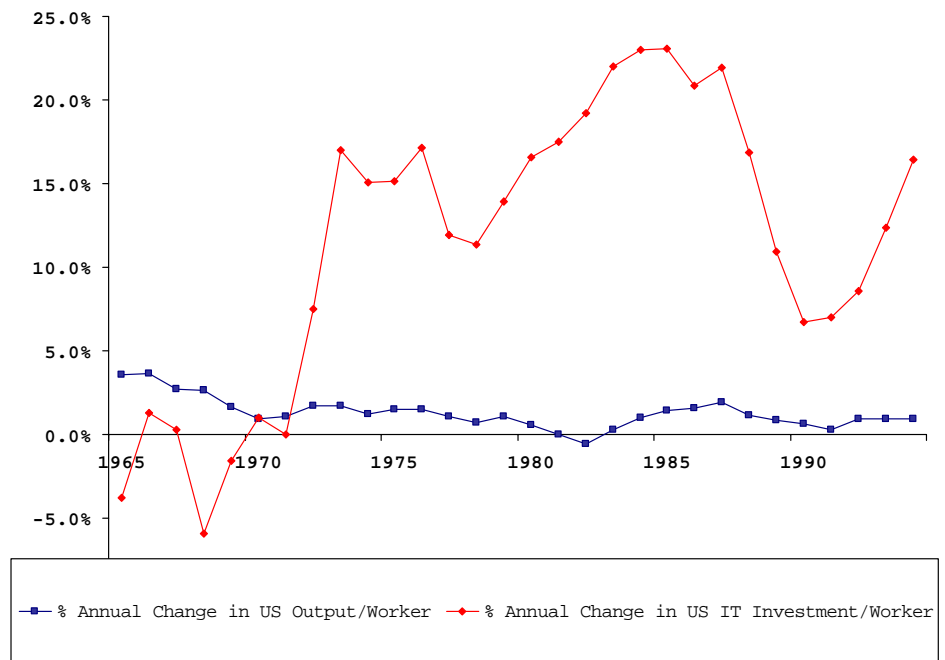


Figure 2

Scientists and engineers in R&D

